

Zennor Parish Council

Accessibility Statement for www.zennorparishcouncil.gov.uk

This website is run by Zennor Parish Council. We want as many people as possible to be able to use this website. For example, this means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent version of JAWS, NVDA and VoiceOver).

We aim to make the website text as simple as possible to understand. However, there may be pages or documents, such as planning where complex or technical language is often necessary and used.

AbilityNet (<https://mcmw.abilitynet.org.uk/>) has advice on making your device easier to use if you have a disability.

How accessible this website is

We have carried out an evaluation of the website and know that most of the website is now accessible. Areas that might still include issues are

- most of the older PDF documents prior to 23rd September 2018 are not fully accessible to screen reader software
- some heading elements are not in sequential order which we will look to address
- some role attributes are missing which we will look to address

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille, email clerk@zennorparishcouncil.gov.uk or call 07986 667509. We will consider your request and get back to you as soon as possible.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find problems not listed on this page or think we are not meeting accessibility requirements, contact us at clerk@zennorparishcouncil.gov.uk or call 07986 667509.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS) www.equalityadvisoryservice.com.

Compliance Status

This website is partially-compliant with the Web Content Accessibility Guidelines version 2.1 AA standard. The non-compliances and exemptions are as listed above.

Content that is not within the scope of the accessibility regulations

Many of our older PDFs and documents do not meet accessibility standards and may not be structured to be accessible for a screen reader. This doesn't meet WCAG 2.1 success criterion 4.1.2 (Name, Role, Value).

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 (<http://www.legislation.gov.uk/uksi/2018/952/regulation/4/made>) if they are not essential to providing our services.

Preparation of this accessibility statement

This website was last tested on 10th June 2021. The test was carried out by the Clerk using WAVE web accessibility evaluation tool and Lighthouse. If you wish to see the full accessibility tests, please contact the Clerk for details. This statement was approved on 15th June 2021.