

Zennor Parish Council

Accessibility Statement for www.zennorparishcouncil.gov.uk

This website is run by Zennor Parish Council. We want as many people as possible to be able to use this website. For example, this means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent version of JAWS, NVDA and VoiceOver).

We aim to make the website text as simple as possible to understand. However, there may be pages or documents, such as planning where complex or technical language is often necessary and used.

AbilityNet (<https://mcmw.abilitynet.org.uk/>) has advice on making your device easier to use if you have a disability.

How accessible this website is

We have carried out an evaluation of the website using WAVE and know that a lot of it is not fully accessible in its current form:

- most older PDF documents are not fully accessible to screen reader software
- there are problems with colour contrast and text sizing
- images contain text which you may not be able to read
- links to other location are not always correct
- interactive tools are difficult to navigate using just a keyboard

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille, email clerk@zennorparishcouncil.gov.uk or call 07986 667509. We will consider you request and get back to you as soon as possible.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find problems not listed on this page or think we are not meeting accessibility requirements, contact us at clerk@zennorparishcouncil.gov.uk or call 07986 667509.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS) www.equalityadvisoryservice.com.

Compliance Status

This website is not compliant with the Web Content Accessibility Guidelines version 2.1 AA standard. The non-compliances and exemptions are listed below:

Non accessible content

The content listed below is non accessible for the following reasons

Some images don't have a text alternative, or have the same as nearby images, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (Non text content). We plan to add text alternatives for all images by September 2020. When we publish new content, we will make sure our use of images meets accessibility standards

Some heading levels are missing which make keyboard navigation difficult. This fails WCAG 2.1 success criterion 2.4.6 (Headings & Labels). We plan to address this by September 2020.

Disproportionate burden

Some of the language is not set in a way that it can be understood by a screen reader. This fails WCAG 2.1 success criterion 3.1.1 (Language of page).

Some pages do not have sufficient contrast between the colour of the text and the background making it hard to read the information. This fails WCAG 2.1 success criterion 1.4.3 (Contrast – minimum).

No page regions or Accessible Rich Internet Applications were found. This fails WCAG 2.1 success criterion 1.3.1 (Info & Relationships) & 2.4.1 (Bypass blocks)

There are issues with some of the in-page links. This fails WCAG 2.1 success criterion 2.1.1. (Keyboard) and 2.4.4 (Link purpose – in context)

We have assessed the cost of fixing the issues above and believe that doing so would be a disproportionate burden (<http://www.legislation.gov.uk/ukxi/2018/952/regulation/7/made>) within the meaning of the accessibility regulations. We will make another assessment in January 2021.

Content that is not within the scope of the accessibility regulations

Many of our older PDFs and documents do not meet accessibility standards and may not be structured to be accessible for a screen reader. This doesn't meet WCAG 2.1 success criterion 4.1.2 (Name, Role, Value).

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 (<http://www.legislation.gov.uk/ukxi/2018/952/regulation/4/made>) if they are not essential to providing our services.

Preparation of this accessibility statement

This website was last tested on 10th June 2020. The test was carried out by the Clerk using WAVE web accessibility evaluation tool. If you wish to see the full accessibility test please contact the Clerk for details. This statement was prepared on 12th July 2020.